Allow or Block a specific Website

Allow a Website

1. In the DrawBridge Console, click **Accounts** on the right sidebar, then click **Companies**
2. In your Company record, click **Access Policy Dashboard**
3. At the top of your Dashboard are quick action buttons for Allow and Block. Click the **Website** button on **Allow**
4. In the popup window, enter the website you wish to allow in the *Pattern* field and then click **Save**. (The default selections of "Domain/URL" and "Sync Everywhere" do not need to be changed.)
5. Press CTRL + F5 on your keyboard, and then, if present, click **Reload Redwood**, and then **Yes** to apply your changes.
6. After the notification bar indicates that the reload is complete, navigate back to where you were encountering the blockpage, and reload that page (CTRL+F5).

This procedure places the website specified into the *Company Preferences* Access Policy, *Always_Allow* category.

Important!

- Use with discretion: **Allowing** a website does exactly that -- no request on this domain will ever be blocked! Allowing the blocked category is a preferred solution.
- Many websites load content from other domains in addition to the one displayed in your browser address bar. If you're trying to get a semi-broken webpage to work, use the Realtime Log Viewer to troubleshoot further to ensure other background domains aren't getting snagged.

Block a Website

1. In the DrawBridge Console, click **Accounts** on the right sidebar, then click **Companies**
2. In your Company record, click **Access Policy Dashboard**

3. At the top of your Dashboard are quick action buttons for Allow and Block. Click the **Website** button on **Block**
4. In the popup window, enter the website you wish to block in the *Pattern* field and then click **Save**. (The default selections of "Domain/URL" and "Sync Everywhere" do not need to be changed.)
5. Press CTRL + F5 on your keyboard, and then, if present, click **Reload Redwood**, and then **Yes** to apply your changes.
6. After the notification bar indicates that the reload is complete, navigate back to the webpage you were desiring to block, and reload that page (CTRL+F5). You should receive a blockpage.

This procedure places the website specified into the *Company Preferences* Access Policy, *Always_Block* category.

Bypass a Website

Also known as "Bypass Filter" or `sslbypass`.

1. In the DrawBridge Console, click **Accounts** on the right sidebar, then click **Companies**
2. In your Company record, click **Access Policy Dashboard**
3. At the top of your Dashboard are quick action buttons for Allow and Block. Click the **Website** button on **Bypass Filter**
4. In the popup window, enter the website you wish to allow in the *Pattern* field and then click **Save**. (The default selections of "Domain/URL" and "Sync Everywhere" do not need to be changed.)
5. Press CTRL + F5 on your keyboard, and then, if present, click **Reload Redwood**, and then **Yes** to apply your changes.
6. After the notification bar indicates that the reload is complete, navigate back to where you were encountering the blockpage, and reload that page (CTRL+F5).

This procedure disables TLS inspection and places the website specified into the *SSL Bypass* Category belonging to the specified company.

Important!

- Use with discretion: **Bypassing** a website removes all classifying activity from the website, so no meaningful details will be included Activity Reports.
- This should only be used if an App or Website is non-functional and TLS Errors are showing in the Realtime Log Viewer and Logtailer.