

Optional: Optimize Local Device Detection

About Local Device Detection

The DrawBridge attempts to detect all the Devices on a local network, and then creates associated Local Device records in the Console accordingly. However, on networks where there is frequent turnover of devices, these records can quickly become outdated. If you have custom filter actions assigned to a specific device/device group, it is essential that the IP address of the device(s) do not change to ensure the policy takes effect as expected.

To ensure expected filter behavior, **we recommend that you assign DHCP reservations for any device for which you want to assign a custom policy**. Note, however the section below regarding complications with mobile device operating systems.

Mobile device randomized MAC/Hardware addresses

Android, Apple, and some Windows devices use randomized interface hardware (MAC) addresses for increased privacy across various networks. In general, this is a good thing, however the unintended consequence can be that over time you end up with varied IP addresses (and therefore additional detected Local Devices) on your DrawBridge than you actually have number of devices.

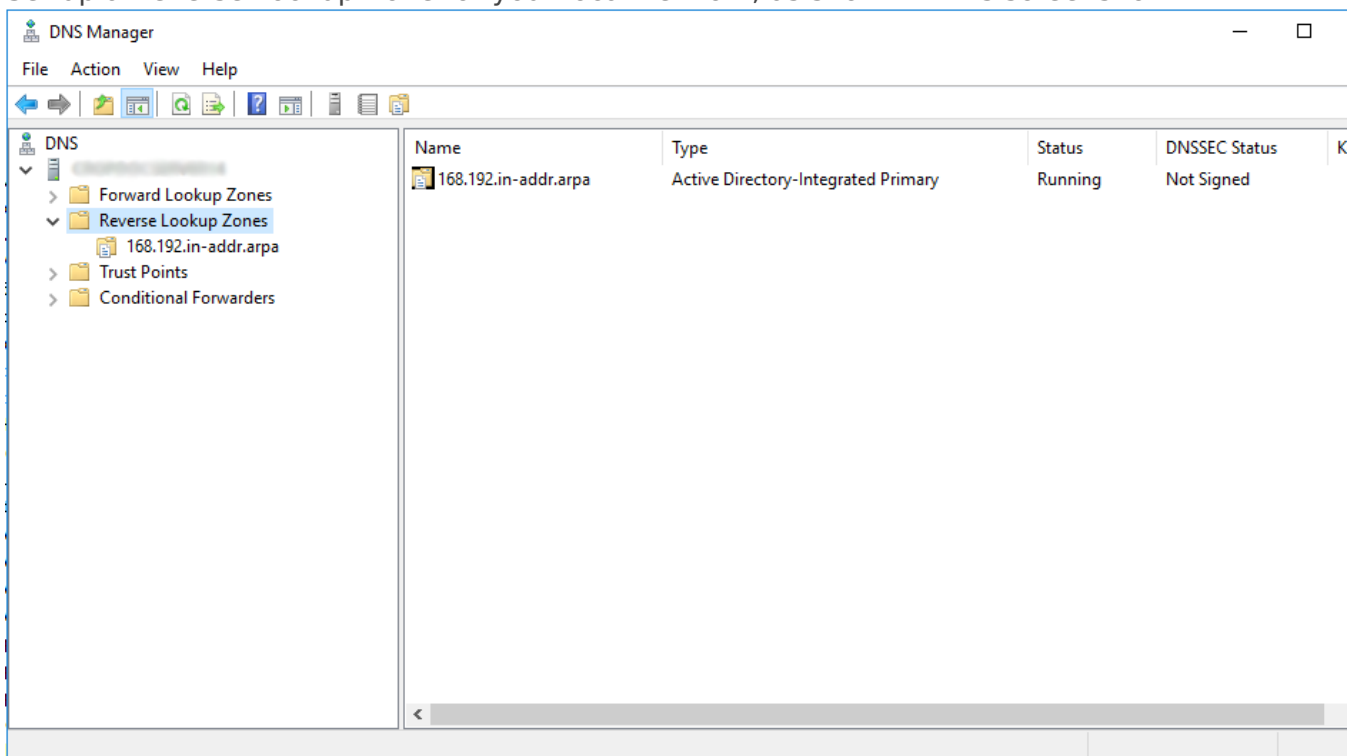
Solution: disable randomized MAC/Hardware addresses on your device for your WiFi network.

- **Android devices:** Go to Settings, WiFi, tap on the settings gear for your WiFi network, expand out Advanced Settings, and tap on Privacy. Select `Use Device MAC`
- **Apple devices:** Go to Settings, WiFi, tap on your WiFi network and toggle off `Private Addresses` for your network.
- **Windows devices:** Go to Settings, Network and Internet, WiFi, click on Advanced Options under the list of WiFi networks, and toggle off `Random Hardware Addresses`. Note that not all Windows network adapters support this function, so it might not show up on your device.

Windows Server Environments

If you are using a Windows Active Directory server on your network, the DrawBridge can query that for more device information.

1. Set up a Reverse Lookup Zone for your local network, as shown in this screenshot.



2. In the DrawBridge Console, go to `System / Configuration / Local Settings` and click the green Edit button. Then click on the Network sub-item in the popup window, and enter the IP address of your Directory Server in the correct field.

Update Eastwoodtc-Demo

System

Access

Network

Sync

Filter

Support

Save

Alternate IPs

Comma-separated list of IP addresses

Alternate Hosts

Comma-separated list of hostnames

Directory server

Windows Active Directory Server IP

Save

Previous

Ne

3. Click **Save**. Now your DrawBridge will be able to query the Directory server for the IP address of local hostnames.

Revision #2

Created 21 September 2022 20:14:16 by Marvin M.

Updated 21 September 2022 20:19:37 by Marvin M.