

# Log Processing

**Logline Filters** are employed to ensure only relevant human activity is stored in the DrawBridge web activity database.

**Log Servers + Log Sender Batches** together are an optional function used for export of DrawBridge filtering logs to an external web traffic log analysis service.

When configured: a device is filtered by the DrawBridge, which logs all the web traffic of that device. Then, on a schedule, the DrawBridge uploads those web traffic logs to a separate log analysis/Reporter server for additional operations to be performed.

**Important Note:** The Log Server/Sender system is inactive unless the following two conditions are met:

- A Log Server is configured. (See below)
- A Log Server Account Number is configured on one or more Company records. See **Accounts: Companies** for more information.

## Logline Filters

Remove unwanted Log Lines before saving them to Reporter database.

Displays a list view of rulesets which apply to loglines prior saving them in the DrawBridge log database.

List view displays:

| Column   | About  |
|----------|--|
| Sequence | Priority of rule when processing is performed  |
| Filter   | Name of rule   |
| Scope    | Defines operations of the rule   |
| Field    | Parameter of Logline database field to which the rule applies                              |
| Operator | Data matching parameter ( <b>In</b> , <b>Contains</b> , <b>Starts With</b> , and so forth) |

# Logline Filter Record view

| Parameter        | About  |
|------------------|--|
| Name Details     | Name of the rule                                 |
| Notes            | Comments about the rule, where applicable        |
| Matches If       | Expressions which trigger the rule               |
| <i>data list</i> | Exact text that is referenced in the expression. |

## Logline Filter Record header buttons:

- **Add** a Logline Filter record with the blue + Create Logline Filter button
- **Edit** this Logline Filter record with the green pencil Update Logline Filter button
- **Delete** this Logline Filter record with the red trashcan Delete Logline Filter button
- Sync menu (**blue chainlink icon**)
  - **2 Way - Push / Pull from Server:** call a sync run for this record
  - **Push to Sync Publisher:** send this record to the sync server
  - **Pull from Sync Publisher:** fetch this record from the sync server
  - **Mark to Resync:** flag this record for inclusion in the next sync server run

## Scope options:

A rule can apply with the following scope of action:

- Skip All Logging -- Discard/Don't Save or Upload traffic matching this rule
- Log Summary Details Only -- Skip detailed logging data for traffic matching this rule
- DNS Log Lines -- Discard/Don't Save or Upload traffic containing these domain names

# Log Servers

Uploaded Log Lines to compatible Report Server for further processing.

Displays a list view of configured Log Servers.

List View displays:

| Column | About                          |
|--------|--------------------------------|
| Name   | Display name of the log server |
| URL    | Web address of the log server  |

## Log Server Record View

| Parameter | About   |
|-----------|---|
| Name      | Display name of the Log Server                              |
| Status    | This record is <span>Active</span> or <span>Inactive</span> |
| URL       | Web address of the log server                               |

#### Log Server Record header buttons:

- **Add** a Log Server record with the blue + Create Log Server button
- **Edit** this Log Server record with the green pencil Update Log Server button
- **Delete** this Log Server record with the red trashcan Delete Log Server button
- **Bookmark** this record with the blue ribbon Bookmark This Page button
- Sync menu (**blue chain icon**)
  - **Create on Sync Publisher:** Push this record to the Sync Server

# Log Sender Batches

## Log Sender Batch Details

Displays a list view of all configured Log Sender batches for Company records which have a Log Server Account number specified.

Filter the data with the following Select field:

- Company

List View displays:

| Column      | About                                  |
|-------------|--|
| Name        | Display name of batch job              |
| Company     | Associated company of the batch job    |
| Date        | Timestamp of last batch job run event  |
| Uploaded To | Timestamp of most recent data uploaded |
| Results     | What the Log Processor job did         |

Log Sender Batches is informational-only and does not have a record view.

## FAQ:

- **Q:** Why does the Log Sender Batch indicate 0 lines uploaded, even though devices on the Company are being used?

**A:** Either the devices are not properly connecting to the DrawBridge, or, any data that was recorded was considered system activity, not human activity, and was therefore discarded. See **Logline Filters** above for more information.

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