

Prerequisites

Requirements for Enrollment using Apple Configurator App.

Eligible Devices

You can add the following to Apple Business Manager using Apple Configurator on your iPhone, even if the devices weren't purchased directly from Apple or an Apple Authorized Reseller or cellular carrier:

- iPhone
- iPad
- Mac computers with [with Apple silicon](#) or [Mac models with the Apple T2 Security Chip](#).

“ To enroll an older device refer to [these instructions](#)

30 Day Release period disclaimer

When a device is set up this way, it behaves like any other device already in Apple Business Manager, with mandatory supervision and mobile device management (MDM) enrollment. The user of that device then has a 30-day provisional period to release the device from Apple Business Manager supervision and MDM.

This 30-day provisional period begins after the device is successfully assigned to and enrolled in Compass' MDM service.

Minimum Requirements

To enroll Mac

1. Mac running macOS 12.0.1 or newer
2. iPhone with Apple configurator installed running iOS 15 or newer, or **(Testing)** iPad running iPadOS 16.4.1 or newer.
3. Enrollment starts from the "Select your Country or Region" Setup assistant pane after factory reset.

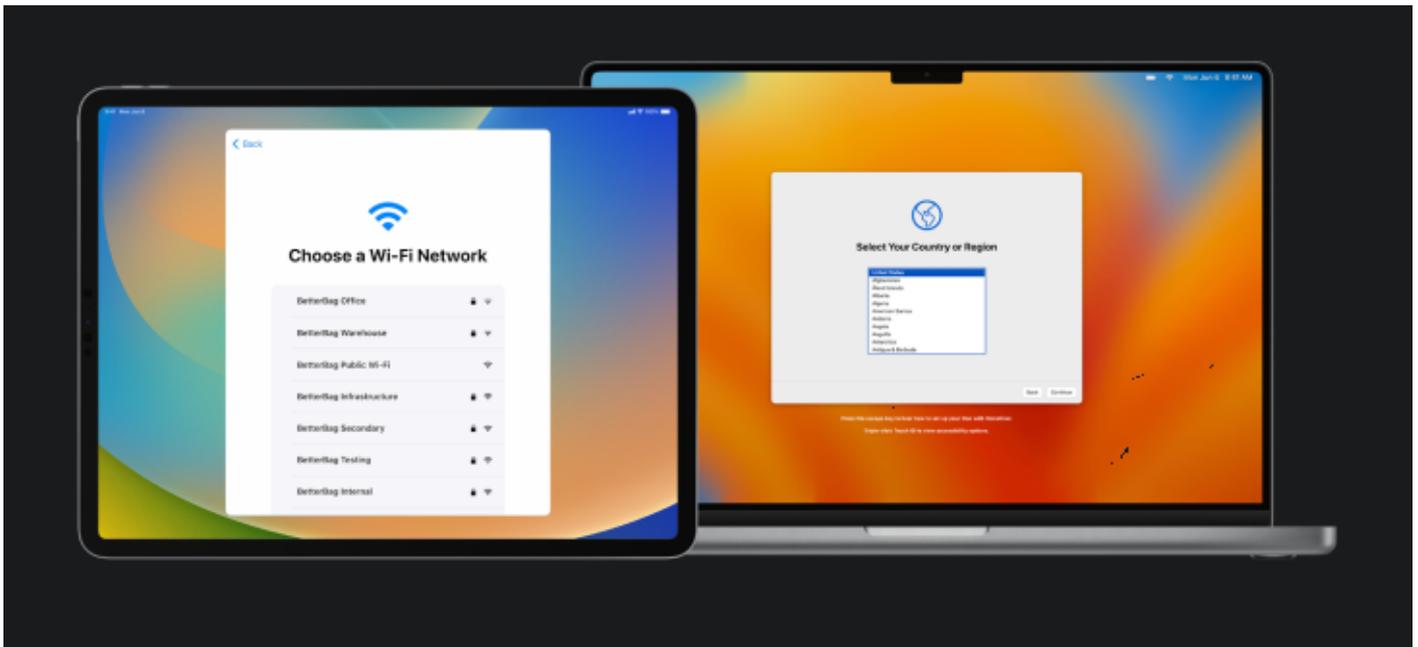
While erasing all content and settings (factory reset) from the device settings, devices with an e-SIM already configured will ask whether or not to save that e-SIM. Saving the e-SIM at this point should allow the SIM to remain installed throughout the rest of the enrollment process.

To enroll iPhone

1. iPhone running iOS 16 or newer
2. iPhone with Apple configurator installed running iOS 16 or newer, or **(Testing)** iPad running iPadOS 16.4.1 or newer.
3. Enrollment starts from the "Choose a Wi-Fi Network" Setup assistant pane after factory reset.

To enroll iPad

1. iPad running iPadOS 16 or newer
2. iPhone with Apple configurator installed running iOS 16 or newer, or **(Testing)** iPad running iPadOS 16.4.1 or newer.
3. Enrollment starts from the "Choose a Wi-Fi Network" Setup assistant pane after factory reset.



Revision #24

Created 8 December 2022 20:43:33 by Dennis P

Updated 8 September 2023 13:43:01 by Matthew K